# **Borough Data Partnership**

# Meeting #7

#### Digital Catapult 13 June 2017

#### GREATER LONDON AUTHORITY

#### Agenda

- City Datastore:
  Paul Hodgson, GLA
- LODA Pilot:
  Andrew Collinge, GLA
- **Digital Catapult**: Lucie Burgess, Digital Catapult
- Smarter working using matched data: Ben Evans, LB of Newham
- London Ventures:

Thomas Man, London Councils & Ian O'Donnell, LB of Ealing

London Data Sharing Alliance?:
 Andrew Mobbs, LFB & Vivienne Avery, GLA

# London Borough Data Partnership Meeting

## **City Datastore**

Paul Hodgson GIS & Infrastructure Manager GLA

#### View of Smart Cities in popular culture



'The Hunger Games' ©Lionsgate

#### New York 'Hub & Spoke' model



There will never be a single warehouse for all of London's data, so we need to connect..



There will never be a single warehouse for all of London's data, so we need to connect..



• Open APIs

- Sharing knowledge with other cities
- secure sharing of catalogues &/or data

#### **City Data**

# Open Data

# City DataPersonal data

-23

- Commercial
- Early drafts

- 1. upload files
  - 2. validate
  - 3. share
  - 4. metadata
  - 5. event driven
  - 6. break apart tables
    - Join
    - Aggregate
    - sub-set
    - auto-schema)
  - 7. search



- 1. upload files
- 2. validate
  - 3. share
  - 4. metadata
  - 5. event driven
  - 6. break apart tables
    - Join
    - Aggregate
    - sub-set
    - auto-schema)
  - 7. search



- 1. upload files
- 2. validate
- 3. share
- 4. metadata
- 5. event driven
- 6. break apart tables
  - Join
  - Aggregate
  - sub-set
  - auto-schema)
- 7. search



- 1. upload files
- 2. validate
- 3. share
- 4. metadata
  - 5. event driven
  - 6. break apart tables
    - Join
    - Aggregate
    - sub-set
    - auto-schema)
- 7. search



- 1. upload files
- 2. validate
- 3. share
- 4. metadata
- ➡ 5. event driven
  - 6. break apart tables
    - Join
    - Aggregate
    - sub-set
    - auto-schema)
  - 7. search



- 1. upload files
- 2. validate
- 3. share
- 4. metadata
- 5. event driven
- 6. break apart tables
  - Join
  - Aggregate
  - sub-set
  - auto-schema)
- 7. search



- 1. upload files
- 2. validate
- 3. share
- 4. metadata
- 5. event driven
- 6. break apart tables
  - Join
  - Aggregate
  - sub-set
  - auto-schema)
- 7. search

#### Future developments

- Automatic schema recognition
- Building up topics



#### How do the different programmes fit together?



# London Borough Data Partnership Meeting

## **London Office of Data Analytics**

Andrew Collinge Assistant Director of GLA Intelligence Unit

# A LONDON OFFICE OF DATA ANALYTICS

Using data to address urban challenges that we share because they cross administrative boundaries; and to drive collective innovation in public service delivery.

We need to focus on creating meaningful insight and measurable value.



**Gartner Group** 



#### **LODA PILOT** AIMS



Test the policy or service impact of data science

- Show that data-sharing is possible and has tangible benefits
- Develop data sharing protocols useful for the longer term
- Identify barriers to collaborative working and develop solutions

Contribute to the development of a culture of data-sharing within London

#### LODA PILOT CHALLENGE SHORTLISTING



Build a 'coalition of the willing' (15 LBs attended)

Develop a long list of challenges, problem areas, ideas for action

Shortlist to a single pilot project

Identifying unlicensed Homes of Multiple Occupancy (HMOs)

#### LODA PILOT HMOS



#### LODA PILOT TIMELINE





#### LODA PILOT PROGRESS TO DATE





#### LODA PILOT FROM DATA MODEL TO SERVICE TRIAL

#### Household-level Borough datasets HMO RELEVANT

- Resident Count
- Council Tax Band
- Building Age
- Number of Floors
- Electoral Register

Added to GLA HMO RELEVANT data **Predictive Model** (Distributed Random Forest) Information on most predictive datasets

Prioritised address list for visits (more likely to contain HMOs)

### LODA PILOT ACTIVE PARTICIPANTS

12 Boroughs commit to moving forward with the 'data ask' and service pilot (inc. randomised control trials)

6 move forward into live pilots, for now...



### LODA PILOT EARLY LESSONS ON THE PROCESS



## Biggest issue: matching and linking data to UPRN or similar unique identifier

- Data Maturity Assessment needed at start of project to save time/effort

#### Huge range of 'housing features' data (>40 to 5)

- Most boroughs do not have sufficient technology/capacity to meet requirements within project timeframe

#### Precise data requirements would have helped LBs to prioritise activities under resource constraints

- This rather than flexibility and creativity

Absence of data warehousing in LBs means significant effort and time needed to work across departments

### **DATA ISSUES**

**Data quantity:** When it comes to machine learning, the more data the better. However, most boroughs struggled to provide a sufficient quantity and variety of data across all properties within the timescales of the pilot. Also, a lack of known HMOs in the borough meant the machine learning model had too few cases to train on to reliably predict other HMOs.

**Data quality:** Data submitted by most boroughs required significant cleaning, processing and merging. With every merge, as much as 10% of properties would be lost when records failed to match up.

**Data availability:** Data on Private Rental Sector properties, which could have helped filter out owner-occupied and other ineligible property types, was a critical missing piece of the puzzle.

Lack of precise data requirements: In some cases more precise and prescriptive requests for datasets could have helped boroughs prioritize what they provided.

### **TECHNICAL ISSUES**

Lack of matching technologies in boroughs: The inability to accurately match and link datasets significantly influenced the quality and quantity of data individual boroughs were able to provide.

**Absence of data warehousing:** Boroughs with centralised business intelligence teams and data warehouses had an easier time pulling data from across the organisation.

**In-house expertise:** The range of technical expertise available in-house varied across boroughs. For example, in one case, a borough would have had to contract a supplier to extract data related to its housing benefits.

### **CAPACITY ISSUES**

**In Boroughs:** Though every effort was made to minimise the burden on participants the pilot required a larger number of staff and resources to implement than anticipated.

**In Nesta:** Most staff time was spent on fielding highly specific technical, legal, and operational questions, and supporting the overall data acquisition process. This left less time to focus on risk mitigation, creative problem-solving and identifying opportunities for development and sharing of best-practice.

**In ASI:** As the project increased in complexity, our data science partner was challenged to provide on-going and in-depth guidance across all participating boroughs. This level of support was unexpected and difficult to meet on a consistent basis throughout the project.

#### **LODA PILOT** OPEN LEARNING EXERCISE



#### LODA Pilot Update

By Nevena Dragiceviz (Neeta) and Wi Tonkiss (GLA)

In June this year the GLAs Intelligence Unit began working with Nesta on the pilot for the London Office for Data An (LODA). As the year draws to a close, this post provides an update on the key milestones we have already achieves forward to some of the next steps being taken in 2017

#### The Data Science - Identifying HMOs

Working with the Qity of Westminister our data science partners at the ASI have developed a predictive model to ide sed HMOs. The model uses the local authority's own data on properties in the private rented sector to identify Ikely they are to be an HMD. The database of properties can then be passed back to the local authority as a prioritis follow-up by the bousing team.

The next step is to feed in data from the other pilot boroughs, and to that end we are currently working with a first we boroughs (Besley, Camden, Islington, and Lambeth) to supply housing and environmental health data to the ASI. Eac dataset will help to improve and refine the model and we are keen to get as many of the plot boroughs involved as p

This is a really exciting project which we think will help boroughs to more efficiently prioritise their investigations of or HMOs. We hope that this data-based approach will have real tangible impacts on HMO registration in London, potent improving living conditions for thousands of Londoners.

#### The Process - Enabling Information Sharing

With help from five boroughs, we have drafted an information Sharing Protocol for the priot to ensure we can share

securely, legally and ethically we are going to demonstrate I Traditionally the complexitie oovermment. The pilot is provi share data rather than why we pilot showing the way forward



#### London Office of Data Analytics Pilot: two weeks of showing and telling to focus the data science and sharpen the overall approach

21 General

#### By Lora Amistrong

間 August 12, 2016

It's been 6 weeks since our lockoff workshop for the London Office of Data Analytics (LODA) pilot programme, a joint venture batween the GLA and Nesta, with involvement from nearly half of the London boroughs. The broader contast shows a real sense of growing intent and purpose around data sharing for impact. In the same week as our latest LODA meeting - a show and tell session that we report on here - London Councils announced a deal for CIPFA (a public sector accountancy agency) and BAE Systems to launch a data analytics driven counter-traud hub.

But back to our own exercise, the straightforward goals are to find actionable insights that save money on public services, and In the process show that joining up data from multiple boroughs can lead to solutions benefitting Londoners that wouldn't be possible otherwise. The consensus view is that unicensed HMOs (houses of multiple occupation) is an issue that is both important to the boroughs and well suited to a data-driven approach that will lead to those much desired practical, identifiable outcomes. The task of working out a detailed approach to the problem has now begun.

This has involved Nesta, the GLA and the ASI data science team (who will be performing the analysis for the LODA plot) meeting with Boroughs who have been sharing with us how they currently find unicensed HWCs. As expected, this is not a simple problem. Wethods vary, as does the data available, the interpretation placed on top of a base level of licensing also differs borough to borough and consequently so do the types of HMCs that are licensed in each borough. What is also clear is that in those Boroughs we spoke to, there is a recognition that more can be done to increase the identification of HMOs. and that this will drive a sense of roles, and humans necessarilated outcomes

As announced in previous blogs, Nesta is working with the GLA and more than a dozen baroughs in London - and with local authorities, the Digital Catapult and Sunderland Software City in the North East - to pilot data analytics projects that address public service challenges.

This post provides a brief update on the latest developments.

#### What can you do with data?

For each pilot the first objective has been to identify a public service challenge for which there is: 1) a big problem to solve, 2) good data available, and 3) a strong likelihood of identifying actionable insights that can deliver measurable results within a few months.

To that end, on 21 June, 15 London boroughs came together for a workshop with Andrew Collinge's GLA data team to explore six challenges suggested by the boroughs themselves. A summary of the challenges and the assessments

made of them can be found in a report on the London DataStor

The issue that was thought to have the most potential was ident unlicensed HMOs - houses of multiple occupancy. (HMOs are pro out to at least three people who are not from one 'household' but who share facilities such as a bathroom and kitchen.) HMO I extra responsibilities on landlords to ensure that their properties suitable for their tenants. According to Local Authority Housing S returns, there are up to 10,000+ estimated HMOs in some Londo The percentage of those that are licensed varies considerably, by boroughs it's estimated to be less than 10%.



#### nalytics: Documenting the Learning Process

借 July 7, 2016

the GLA and Nesta are working together to run a pilot to demonstrate that urced from multiple local authorities and other novel sources can help reform public ovides a link through to a more detailed report of the workshop we held on 21st June, were present

paciful analysis that produces new approaches to public service delivery, and that can wider range of policy challenges featured in the report is, of course, vital. But just as press as we set about our first attempt to run a data analytics exercise across le. As I often say, exercises like these are as much about organisational capacity. they are about technology and data.

nethod, and broader process - we are confident we can pave the way for the creation

out our candidate for the final challenge area and do get in touch with us if you at Nesta and the GLA will take to make the pilot a reality



#### By Eddle Capeland, Director of Government Innovation, Nesta

間 June 30, 2016 :

I've previously written about plans by the GLKs Andrew Collinge and Nesta to run a pilot for a London Office of Data Analytics, inspired by the Mayor's Office of Data Analytics (MODA) in New York City,

Last week saw significant progress when 15 London boroughs came together for a workshop with the GLA to select a public service challenge that could be tackled with date. We'll shortly publish details of the aix short/steel challenges docussed (which covered areas from health to waste management, and from housing to social care), and the conclusions we reached, The boroughs were asked to score each one according to the extent that it would be likely to:

- · save significant money
- · have good data available · and lead to actionable insights

Deliberations were made much easier thanks to the presence of Mike Flowers, Chief Analytics Officer of Enigme (a leading US data analytics company), and the creator of the MODA model. Mike advised the boroughs to consider three additional factors when making their assessments

#### 1 Keep it simple

Given the extreme pressure on public finances, local authorities are understandably tempted to tackle their most expensive and important problems first. After all, what good would an office of data analytics be if it didn't address areas such as adult and child social care - the two biggest line items of local authority expenditure?

Nike's advice: walk before you run. One significant challenge with social care issues is that they entail using a lot of personal data. Ensuring that all the right protections have been put in place, laws correctly adhered to and conserna received can take a huge amount of time. At best, that delays the start of any data initiative. At worst, there's a risk of inadvertently stumbling into another care data, spooling people, and setting the whole data analytics agenda back by years







### LODA PILOT WILL DELIVER...



- Open source, reusable data model (across LBs and other regions)
- Full toolkit (Data Sharing Agreement; Privacy Impact Assessment)
- Actionable intelligence for a front line service in participating boroughs
- Proof of concept demonstrate to boroughs that a LODA is feasible and worthwhile
- Evaluation report...

### LODA PILOT EVALUATION



• Evaluation of results (did the data science work?)

- Was the pilot successful in terms of driving new practice, savings and other (e.g. public health) outcomes

Review of the process

- Full costs and benefits, estimation of time spent across key project activities (e.g. data sharing)

• Recommendations on future operating model

THE BEHAVIOURAL INSIGHTS TEAM •

#### Other observations at this stage

- 1. 80:20 rule
  - Culture, organisational capacity, co-ordination
  - Data science and supporting technology/data infrastructure
- 2. A LODA is more complex than a MODA because of the operating environment
  - So what can we achieve and how can we achieve it?
  - Boroughs are very important as data and 'problem' owners



# OPERATING MODEL

CCC CCC


## ADAPTING THE LONDON OPEN MODEL



## **CORE LODA ACTIVITIES**





#### Provide additional (or initial) Data Science expertise

- data-driven policy decisions and tools
- new products and services (for front-line staff)

#### Facilitate data sharing

- technical/legal support (e.g. let's do GDPR once only)
- develop and promote open shared standards for data management and use
- share/exchange data via London Datastore or a secure City Datastore

Moving from Borough Data Partnership to a **Data Academy** (management, visualisation, analysis – see San Francisco)

Programme and Project management (identify "good data projects" >2 / partner / yr) Impactful Questions | Accessible data | Actionable insights

# **NEW FORMS OF DATA,** NEW RELATIONSHIPS, NEW LINES OF INQUIRY.... NEW RULES



Telefonica

## mastercard.





#### **OPERATING MODELS**



### **OPERATING MODELS** RESOURCES WE COULD CALL ON



## **OPERATING MODEL** OPTIONS

#### **A.Virtual team**

- 100% existing resources from GLA, Boroughs (& possibly universities)
- Would lead to greater sharing than at present
- Project-by-project agreements
- Limited initial impact

#### **B.Core LODA team**

- Recruit small dedicated team (e.g. 2/3 staff)
- Grow organically by demand & funding (possibly through savings)

#### **C.Consultants**

- Pay by results
- 'free' offers
- Project-by-project agreements

#### **D.Big Bang**

- Large initial investment (go straight to Amsterdam-sized team of 14 + staff)
- Capacity to tackle large challenges

## **OPERATING MODEL** OPTIONS

#### **A.Virtual team**

- 100% existing resources from GLA, Boroughs (& possibly universities)
- Would lead to greater sharing than at present
- Project-by-project agreements
- Limited initial impact

#### **B.Core LODA team**

- Recruit small dedicated team (e.g. 2/3 staff)
- Grow organically by demand & funding (possibly through savings)

#### **C.Consultants**

- Pay by results
- 'free' offers
- Project-by-project agreements

#### **D.Big Bang**

- Large initial investment (go straight to Amsterdam-sized team of 14 + staff)
- Capacity to tackle large challenges

## **OPERATING MODELS** OPTIONS



- Information Scheme
  - All boroughs contribute an annual sum
- Commissioning Model

- Project-by-project commissioning with different groups of boroughs involved in different projects

Pay by Results

- Partner organisations are commissioned on a pay by results model



# **EXISTING ACTIVITIES** AND PIPELINE

### **DATA-LED CHALLENGES** SCHOOL ROLL PROJECTIONS



- Bespoke demographic and school roll projection service for Boroughs
- Boroughs provide local intelligence to GLA
- GLA combines national and local data in its state-of-the-art projection models
- Outputs inform local school place planning and sites such as the Schools Atlas

### DATA-LED CHALLENGES HOUSING BENEFIT



- Mobility of Housing Benefit claimants as part of Cabinet Office Data Science Accelerator programme
- Applied Data Science techniques to claimant characteristics date from DWP data to identify spatial and temporal characteristics
- Identity any trends over time and space



#### DATA-LED CHALLENGES AIR QUALITY







Project 1 - Set up a central Air Quality Data Store

Project 2 - Work with London's tech sector to create a first generation of apps and websites

**Project 3** - Carry out analytics to identify the areas and times of day/week when interventions would have the greatest impact.

**Project 4** - Carry out research and develop guidelines for how a multi-layered network of sensors can be used to maximum benefit.



# London Borough Data Partnership Meeting

## **Digital Catapult**

Lucie Burgess, Head of Personal Data and Trust Digital Catapult

# London Borough Data Partnership Meeting

# Smarter working using matched data

Ben Evans, Data Warehouse Programme Manager LB of Newham



## Data Warehouse and Business Intelligence Programme

Smarter working using matched data

a place where people choose to live, work & stay

## About Newham

- Population: 343,015
- It is one of the most ethnically diverse places in the UK with no single ethnic group having a majority
- Deprivation is high in Newham but improving. Ranked 25<sup>th</sup> in IMD 2015, down from 2<sup>nd</sup> in 2010
- Directly Elected Mayor: Sir Robin Wales



Newham Londo





a place	where p	eopl	e cho	ose to
live.	wor	kd	& S	tav

## Challenges



a place where people choose to live, work & stay

Newham London



a place where people choose to live, work & stay

#### Data Warehouse *live*

Person School		
Person Details		
Virtual Id	1381424	
Customer Name	Bill Gates	
Date Of Birth	28/10/1955 (60)	
Gender	Male	
UPRN	000046067795	
Postcode	SWIA 2AA	
Address	10 Downing Street	
NINO	WE542542D	
NHS Number	442453444	
Marital Status	Single	
Mobile Number(s)	07803777777 (01/05/2015)	
Telephone Number(s)	0208555666 (14/11/2014) 0208222333 (08/06/2012)	
Email Addresses(s)	Bill.Gates@microsoft.com (22/03/2015) newham@gmail.com (01/05/2015)	
First Known Date	07/10/1996	
Last Known Date	22/03/2015	
Most Likely Property Ranking Value Max10	10	
Most Likely Property Ranking Value	1330	
Troubled Families		Hide
3 Social Care Overall Flag	True	
3G Social Care Section47	True	
3H Social Care Child Protection Plan	True	
4A Employment Out Of Work Benefits	True	
6 Health Overall Flag	True	

6A Health Adult Mental Health And Parent

True

## **Predictive Analytics**

Using statistical and machine learning techniques such as regression, classification, probabilistic modelling to target our resources effectively

Home Homeless Probability   DATA WAREHOUSE INITIAL HOMELESS PROBABILITY CALCULATOR   Application Ref No : Search   Application Ref: 88149   Application Ref: 88149   Application Ref: 88149   Application Ref: BSLAP   Approach Reason: Excluded Tenant - Resident Landlord   Case Created By: BILLYAWADJE   Case Status: COM   Officer Assigned: BILLYAWADJE   Outcome: Excluded Tenant - Not in Priority Need Advice Given   Outcome: Excluded Tenant - Not in Priority Need Advice Given	DATA WAREHOUSE INTERACTIVE APPLICATIONS						
DATA WAREHOUSE INITIAL HOMELESS PROBABILITY CALCULATOR   Application Ref No: Search   Application Ref: 88149   Application Ref: USA   Applicant Forename: LISA   Approach Reason: Excluded Tenant - Resident Landlord   Case Created By: BILLYAWADJE   Case Status: COM   Officer Assigned: BILLYAWADJE   Outcome: Excluded Tenant - Not in Priority Need Advice Given Outcome Date:   16 Sep 2016 11.60 %	Home Homeles	s Probability					
Application Ref:88149Applicant Forename:LISAApplicant Surname:SIMPSONApproach Reason:Excluded Tenant - Resident LandlordApproach Date:Probability that this case may be owed a full statutory duty:Case Created By:BILLYAWADJECase Creation Date:16 Sep 2016 03:53PMfull statutory duty: 11.60 %Case Status:COMCase Status Date:16 Sep 201611.60 %Officer Assigned:BILLYAWADJEOutcome Date:16 Sep 2016	DATA WAREHOUS	SE INITIAL HOMELESS PROBABILITY CALCUL	LATOR				
Outcome: Excluded Tenant - Not in Priority Need Advice Given Outcome Date: 16 Sep 2016	Application Ref: Applicant Forename: Approach Reason: Case Created By: Case Status: Officer Assigned:	88149 LISA Excluded Tenant - Resident Landlord BILLYAWADJE COM BILLYAWADJE	Applicant Surname: Approach Date: Case Creation Date: Case Status Date:	SIMPSON 16 Sep 2016 03:53PM 16 Sep 2016	Probability that this case may be owed a full statutory duty: 11.60 %		
	Outcome:	Excluded Tenant - Not in Priority Need Advice Given	Outcome Date:	16 Sep 2016			

Newham London

## Outcomes

We have saved or generated an estimated £1.2m in the first year



a place where people choose to live, work & stay

Newham London



# London Borough Data Partnership Meeting

## **London Ventures**

Thomas Man, Head of Capital Ambition Ian O'Donnell, Executive Director of Corporate Resources, LB of Ealing



## LONDON VENTURES

Innovation through collaboration

## London Borough Data Partnership

Tuesday 13 June 2017



#### What is London Ventures?



London Ventures is a partnership between London Councils and EY. The programme brings innovative solutions to local government to transform services, save money, and ultimately deliver improved benefits for Londoners.



#### **General Ventures**





#### **Targeted Ventures**







# We'd love to support innovation in your local authority

Please contact us to find out more...

londonventures@uk.ey.com







Search 'London Ventures'





# **London Counter Fraud Hub**

lan O'Donnell

**Executive Director of Corporate Resources** 

London Borough of Ealing

13<sup>th</sup> June 2017



## Agenda

- Drivers for change
- Challenges
- Solutions
- Data & Data Analytics
- Lessons Learnt



### **Drivers for Change**

- Fraud losses
- Ongoing funding cuts to local government
- National counter fraud strategy for councils
- Opportunity to harness new technologies



#### Fraud detected in 2016 (£61.8 million)

### Challenges





#### London Counter Fraud Hub





#### London Counter Fraud Hub

A collaboration between all 33 London boroughs using the latest data analytics technology to prevent and detect fraud, aiming to save £60 million+ per annum.







London Borough Data Partnership Meeting - 13/06/17

## **Solutions**



**Collaboration** – Multi level stakeholder engagement. Obtained backing from London Councils through Capital Ambition project. Used London local authority professional networks.



**Data Sharing** – Shared legal advice commissioned on data protection issues, and data-related agreements necessary to manage risk included in contract.



**Funding** – Small grant from DCLG used to develop concept further and conduct procurement. Private sector risk capital identified as primary funding source, leveraged through payment by results commercial model over 9 year term.



**Market** – Held informal dialogue with market to gauge interest, plant ideas with suppliers, and shape model using Capital Ambition / EY.



## **Solutions**



**Evolving Solution** – Payment by results drives investment in innovation and log term transfer from detection to prevention.



**Analytics** – Procured advanced data analytics capabilityAbility to design and run enquiries is built into solution, enabling evaluation of identity and entitlement at point of contact



Value For Money – Competitive tendering process and pilot period testing the product thoroughly


## **Use of Data & Data Analytics**

The solution performs both complex data matching and sophisticated risk analysis of the data. Therefore, the cases that are presented to end users are not just the result of data matching, they have also been analytically assessed for risk. This approach is extremely effective at reducing false positives, as the solution is able to analyse the most complete set of data available for an entity before deciding whether that entity poses a risk or not.

High level data flow and how the Hub's analytics engine generates data for the end user



London Borough Data Partnership Meeting - 13/06/17



## **Data Flow**



#### London Counter Fraud Hub

### **Case Types**



London Borough Data Partnership Meeting - 13/06/17

# **Progress To Date**



5 Pilot Authorities are taking part in the pilot



NFI and NNDR data provided for POC



Testing commercial and operating model principles



Governance structure set up



Clearly defined and measurable performance targets



Ensuring there is operational readiness and available resources to deal with the case plans

London Counter Fraud

London Borough Data Partnership Meeting - 13/06/17



# London Borough Data Partnership Meeting

# **A London Data Sharing Alliance?**

Andrew Mobbs, BI Manager, LFB Vivienne Avery, Demography & Policy Manager, GLA

# London wide data sharing

Existing example of SafeStats crime and disorder intelligence depository

Impact of the GDPR on existing data sharing arrangements

What about data sharing for other objectives?

Can we work together to deliver a London-wide data sharing platform?

# What is Safestats?

Secure data repository hosting and visualising multi-agency crime and community safety data

Available on an authorised-only basis to professionals working on the reduction of crime

**Operating since 2001** 

Holds data from

London Ambulance Service

**British Transport Police** 

Metropolitan Police Service

London Fire Brigade

Transport for London

Hospital Emergency departments









# Current Safestats data sharing

## **Disclosure MoU**

- Allows GLA to receive data from 'Disclosing Bodies' and act as a depository
- In line with statutory duties in crime and disorder legislation
- These duties set a framework for the receipt of the data

## **Receipt MoU**

- Allows users to receive data via the GLA from disclosing bodies
- For purpose of reducing crime and disorder
- Allows both GLA and disclosing bodies to carry out those duties

# Safestats and the GDPR

- Current MoUs date back to 2008 and have generally worked well
- Reliance on particular legislation can be restrictive e.g. policy making on public health and alcohol usage
- As part of a rebuilding project considering how Safestats will address the GDPR – General Data Protection Regulation
  - Designed to strengthen data protection for EU citizens
  - Comes into force in May 2018

#### Should we develop a new Safestats solution to GDPR

or

Would London benefit from a broader approach to data-sharing across the region?

# How will you share data under GDPR?

#### ICO's Overview of the GDPR

- Individuals right to be informed [about]
  - Any recipient or categories of recipients of the personal data
  - The source the personal data originates from and whether it came from publicly accessible sources
- Individuals right of rectification/erasure/restriction

- If you have disclosed the personal data in question to third parties, you must inform them of the rectification where possible. You must also inform the individuals about the third parties to whom the data has been disclosed where appropriate.

- If you have disclosed the personal data in question to third parties, you must inform them about the erasure of the personal data, unless it is impossible or involves disproportionate effort to do so.

- If you have disclosed the personal data in question to third parties, you must inform them about the restriction on the processing of the personal data, unless it is impossible or involves disproportionate effort to do so.

#### Accountability and governance

- Implement appropriate technical and organisational measures that ensure and demonstrate that you comply.
- Maintain relevant documentation on processing activities.
- Implement measures that meet the principles of data protection by design and data protection by default. Measures could include: ... Allowing individuals to monitor processing

#### ICO's draft guidance on consent

- you must identify yourself, and also name any third parties who will be relying on consent.
- Name your organisation and any third parties who will be relying on consent even precisely defined categories of thirdparty organisations will not be acceptable under the GDPR.

# Can we solve together?

- Inspired by examples of other counties working within one data sharing framework
  - Whole Essex Information Sharing Framework (https://weisf.essex.gov.uk)

- Lancashire and Cumbria Information Sharing Gateway (<u>www.informationsharinggateway.org.uk</u>)

- Common framework
- Agreed set of templates for data sharing protocols, agreements, PIAs, etc
- Can we go further a have a common secure platform?

# London data sharing alliance

- Common framework with agreed set of templates for data sharing protocols, agreements, PIAs, etc
- Organisation signs up to the data sharing partnership
- Securely upload their data to the platform
- Assign which other organisations can access the data
- Recipients authenticate and confirm purpose
- Transactions and downloads fully audited and logged
- Individuals can view their records and who/when data has been transferred [gov.uk verify?]
- Notification process for rectification/ erasure/ restriction